



Ask for the care you deserve.  
Ask for Caldwell Hospice in the High Country.



## Caldwell Hospice Volunteers *Making a World of Difference*

Volunteers are vital to our hospice. They come to us from diverse backgrounds and fill a variety of needs. Some work directly with patients; others perform tasks to support our organization. Each one is unique, but they all have one desire in common—to make a difference.

### Volunteer Requirements

- Must be 18 years old or older
- Complete application and provide references
- Undergo screening for dependability, emotional strength, character references, and good listening skills
- Complete 12 hours of volunteer training
- Complete a post-training interview with volunteer coordinator

### Volunteer Roles

- Provide companionship
- Provide caregiver relief
- Help with light household chores
- Assist with errands
- Provide support by listening
- Provide transportation
- Make telephone calls or write notes

## Volunteer Opportunities

- **Patient/family volunteers** assist in providing emotional support and compassionate understanding to the patient and family in a home care or inpatient setting, providing assistance when and where needed to improve the quality of the patient's remaining life.
- **Bereavement volunteers** may assist in providing emotional support and compassionate understanding through personal visits, telephone calls, and/or written contact.
- **11th Hour Volunteers** receive additional training and can be called upon to spend time with patients and families during patients' final 24 to 48 hours.
- **Volunteer chaplains** visit with patients, as requested, to provide spiritual support.
- **Volunteer hairstylists** provide free salon services to hospice patients in their homes or long-term-care facilities. Licensed hairstylists serve as "special volunteers."
- **Legacy Volunteers** record hospice patients' stories of their lives. Volunteers set up a series of interview dates to videotape the patients. Volunteers then edit the tapes and present DVD copies to the patients and their family.
- **Veterans Honoring Veterans** allows military veteran volunteers to honor veteran patients by presenting them with a small American flag, a certificate of appreciation, and a lapel pin as a way to honor their military service.
- **Vigil Music volunteers** are specially trained to sing or play recorded music very softly to patients in their final hours.

For more information, contact our volunteer coordinator at 828.754.0101 or 1.844.MY.JOURNEY.



[www.caldwellhospice.org](http://www.caldwellhospice.org)

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